

MULTIPLE CHOICE. Choose the one alternative that best completes the statement or answers the question.

- 1) For the best working position, the work should be \_\_\_\_\_. 1) \_\_\_\_\_  
A) At knee or ankle level B) Overhead by about one foot  
C) At neck or head level D) At chest or elbow level
  
- 2) Which character of the VIN indicates the engine code? 2) \_\_\_\_\_  
A) First B) Eighth C) Tenth D) None of these
  
- 3) Technician A says that a dry chemical fire extinguisher can be used on class A, B and C fires. Technician B says that the chemical used in these fire extinguishers can be corrosive. Which technician is correct? 3) \_\_\_\_\_  
A) Technician A only B) Technician B only  
C) Both technicians A and B D) Neither technician A nor B
  
- 4) Which character of the VIN indicates the year of the vehicle? 4) \_\_\_\_\_  
A) Eighth B) First C) Tenth D) None of these
  
- 5) Technician A says that wrenches are made of cast iron. Technician B says that an open end wrench is the best tool to loosen a seized fastener. Which technician is correct? 5) \_\_\_\_\_  
A) Technician A only B) Technician B only  
C) Both technicians A and B D) Neither technician A nor B
  
- 6) The correct location for the pads when hoisting or jacking the vehicle can often be found in the \_\_\_\_\_. 6) \_\_\_\_\_  
A) Owner's manual B) Shop manual  
C) Service manual D) All of the above
  
- 7) When working with hand tools, always \_\_\_\_\_. 7) \_\_\_\_\_  
A) Push the wrench - don't pull toward you  
B) Pull a wrench - don't push a wrench away from you
  
- 8) What type notification relates to repairs that are always covered by the manufacturer to correct a safety or emission related concern? 8) \_\_\_\_\_  
A) Technical Service Bulletin B) Recall  
C) Both A and B D) Neither A nor B
  
- 9) Which type of screwdriver should be used if there is limited space above the head of the fastener? 9) \_\_\_\_\_  
A) Impact screwdriver B) Offset screwdriver  
C) Robertson screwdriver D) Standard screwdriver
  
- 10) Which of these tools is a brand name? 10) \_\_\_\_\_  
A) Side cutters B) Locking pliers  
C) Vise Grips D) Monkey wrench