

9) A customer complains that the heated steering wheel is not working. Which of these could be the cause?

9) _____

A) Loose horn buttons

B) A 0.150 volt drop on the ground wire

C) Vehicle inside temperature above 32°C

D) None of these

10) How does a thermoelectric device (TED) work?

10) _____

A) A type of resistance heating

B) Using a temperature-controlled thermostat in the cooling system to control coolant temperature

C) Uses an electric current passed through coolant

D) When electrical current flows through the module, one side is heated and the other side is cooled